The Impact You Make Through Shalom

2016 Annual Report

Shalom Community Center
620 South Walnut Street
PO Box 451
Bloomington, IN 47401
(812) 334-5728
www.shalomcommunitycenter.org
Our Mission

The Shalom Community Center is dedicated to aiding and empowering people experiencing homelessness and poverty in South Central Indiana.

Our Vision

Shalom Community Center envisions a community that honors every person’s fundamental right to sustenance, a safe home, quality health care, and meaningful work. We see ourselves as a key leader in providing the full range of support and services for people dealing with poverty and homelessness in South Central Indiana.

Our Values

HOSPITALITY: We extend community beyond the margins to include those unserved by society. We invite all people into our safe and welcoming space. Recognizing the many challenges our guests struggle with on a daily basis, we place as few barriers as possible between our guests and our services and resources.

DIGNITY: We value the worth and dignity of every person, treating all with compassion and respect. We honor the lives, concerns, and stories of people who have been marginalized by society and expect our staff, volunteers, and guests to do the same.

EMPOWERMENT: We strive to increase the economic and social strength of people in need. We help people develop confidence in their own capacities. We support people to make choices that improve the quality of their lives.

HOPE: We believe in the possibility each person possesses to create a sustainable, healthy and happy life. We work to nurture that hope in all people.
“Some believe it is only great power that can hold evil in check, but that is not what I have found. It is the small everyday deeds of ordinary folk that keep the darkness at bay. Small acts of kindness and love.” - JRR Tolkien

Hunger, homelessness, and poverty hit our community hard.

Monroe County has one of the highest poverty rates and costs-of-living in Indiana.

On any given night in Bloomington, over 300 people experience homelessness with nearly half coming from families with children.

One in six Monroe County residents don’t know where their next meal is coming from.

One in four Bloomington children live in poverty.

In an age where much seems under threat and problems seem too vast for any one of us to handle, I am reminded of the opportunity to have an impact right here in our local communities.

Shalom is a local organization, working on a local problem, with our neighbors and for our neighbors.

This brief document honors all of you who value those “small everyday deeds of ordinary folk that keep the darkness at bay.”

Those small, powerful acts of kindness and love.

With gratitude to you,

Rev. Forrest Gilmore, Executive Director
(812) 334-5734, x33, forrest@shalomcommunitycenter.org
Why We Do It:  
A Shalom Story of Success

“Out there on the streets... I felt like I was... crossing a creek of stones and I didn’t have a stone to step on and if I took that step I was going to drown.”

For more than 6 years, Karen lived without a home because it felt like the safest place to be.

First molested at the age of 3, she was sexually abused throughout her life. And later, in response to that lifelong trauma, she spent 12 years in an abusive marriage.

Eventually, it all became too much.

She described herself at the time: “I went a little crazy... I didn’t even know my favorite color anymore. To allow someone to strip you and to not even realize they have taken your entire being and just manipulated you... Thank God I got out and ran for my life. I opted to stay in the woods as much as I could.”

Karen struggled with depression, substance abuse, and of course, the repercussions of trauma.

Eventually emerging from the woods, she found shelter and sanctuary at Shalom.

Shalom offered her food, daytime and overnight shelter, assistance with ID, health insurance, medication, and eventually housing and a job. But perhaps, most of all, Shalom offered her the care she needed to heal and rise.

She said, “Without Shalom I would still be out on the streets... I’d still be squatting woods to woods or couch to couch... There was no hope. There was just nothing... With Shalom’s support, I stepped to the next stone and I made my way across that creek. And I now have a job. I have a home. I have a cat. I have a boyfriend. I have peace. I have a life.”
Voices of Support

"I’m grateful that we have this place because... it’s changed my whole life... I have a home now. And I’m getting a future. And I’m getting ready to get a job... You guys have been so wonderful to me. I’m very grateful.”
– Cathy Jo. Sprinkle

“I asked the Lord to give someone to help me and Shalom appeared in front of me.”
– Raynell Canada with son Darnell

"Shalom motivated us to move further in life. They pushed us toward Friend's Place and reached out to us... I’ve got a job interview now at Chipotle and I’m doing a job fair at Kroger. Shalom opened their arms and reached out.”
– Jamie & Charles Monroe

I never dreamed in my wildest dreams that something like [homelessness] would happen to me... I can’t say it enough, but I’m really grateful... Thank God for [Shalom] because I don’t know what would have happened to me.”
– Dennis Elkins
YOUR 2016 Impact By The Numbers

At the CENTER

**Hunger Relief & Life Essentials**
- 74,604 meals
- 2,249 sleep-days
- 2,808 loads of laundry
- 247 IDs
- 5,055 showers

**Case Management**
- 9,106 casework counseling sessions
- 206 households helped with rent or utilities
- 192 people helped with prescriptions
- 187 people helped with health insurance payments
- 53 homeless people reunited with out-of-town families

Beyond the Walls

**Homelessness Case Management**
- 359 people without homes assisted
- 40% of clients increased their income
- 65% moved into permanent housing

**Street Outreach**
- 224 people living on the streets assisted
- 36% of clients increased in income
- 49% moved into permanent housing

**Rapid Re-Housing**
- Moved 110 households into homes, including 46 families
- Housed 221 formerly homeless people, including 82 children

**Housing First/Crawford Homes**
- Provides homes for 62 formerly homeless people with disabilities, including 12 children
- 91% maintained their homes for at least 1 year
- 39% of residents improved their income
- Near 100% have health insurance
YOUR 2016 Impact By The Numbers

Friend’s Place

In 2016, Shalom had its first full year of managing the Friend’s Place shelter, a 40 bed, sober, emergency shelter, once known as Martha’s House.

In 2016, Friend’s Place:

- Sheltered 211 people experiencing homelessness
- 61% of the residents improved their income during their stay
- 62% moved out of the shelter into permanent housing
  (the statewide average for exits to permanent housing is 33%)

Inheriting the old staff and program, Shalom hired a Director in February and fully implemented its program in April. Showing great improvement, the exits to permanent housing jumped from 14% in January to an average of 76% in the last 4 months of the year.

GRAND TOTAL

In 2016, you, the supporters of Shalom, made it possible through all of Shalom’s programs to house or prevent homelessness for:

728 people
Our Financial Supporters

We are so grateful to all those who have offered their generous financial support to help our most vulnerable citizens.

The Visionary Society (Pledge of 10,000+ over 5 years)

| William & Janet Anderson                     | Chris Kowalczyk & Jennifer Bradley |
| Patty & Jim Andrews                           | Diana Lehner                         |
| Jeff & Maika Arthur                           | James & Carolyn Lindsay              |
| Ruth Aydt & Von Welch                        | Dan & Beth Lodge-Rigal               |
| Anne & Bruce Bloxom                           | Jane & Patrick Martin                |
| Mark & Charlene Braun                        | Carole McKinney                      |
| Vivian Counts                                | Sylvia McNair                        |
| Joe & Gloria Emerson                         | John & Lori Miller                   |
| Anne Fraker                                  | James & Christi Pike                 |
| Sara Frommer                                 | Donald Ray                           |
| Forrest Gilmore                              | Mary Rose                            |
| Richard Ham & Allison Stites                 | Jim & Candy Santo                    |
| Steve & Jo Ellen Ham                         | Keith & Ann Saunders                 |
| John Hamilton & Dawn Johnsen                 | Phillip Saunders                     |
| Victor Harnack                               | Henry & Celicia Upper                |
| Marilyn Hartman                              | Sarah & Stan Wasserman               |
| Jim & Sally Harvey                           | Charles Webb                         |
| Connie & Harv Hegarty                        | Five Anonymous Donors                |
| Cindy Houston                                |                                      |
| Roger Kent                                   |                                      |

$5,000+

Bill and Janet Anderson
Patty and Jim Andrews
Bloomington Township Trustee
Bloomington Urban Enterprise Assoc.
Anne and Bruce Bloxom
City of Bloomington
Community Foundation of Bloomington & Monroe Co.
Anne Fraker
Forrest Gilmore
Lee Hamilton
Jim and Sally Harvey
Connie and Harv Hegarty
Andrew Miller
Jane and Patrick Martin

Monroe County Commissioners
Old National Bank Foundation
Barbara Restle
Phil Saunders
SCI Membership Community Fund
United Way of Monroe County
Two Anonymous Donors

$2,000-$4,999

Eva and Matthew Allen
Ruth Aydt and Von Welch
Bloomingfoods
Keith Bobay
Jennifer Bradley and Chris Kowalczyk
Mark and Charlene Braun
Anne and James Bright
Malcolm Brown
Vivian Counts
Joe and Gloria Emerson
First United Methodist Church Women
Sarah Frommer
Rita Grunwald
Richard Ham and Allison Sites
Stephen and Jo Ellen Ham
John Hamilton and Dawn Johnsen
Victor Harnack
Marilyn Hartman
Cindy Houston
Roger Kent
Diana Lehner
James and Carolyn Lindsay
Marilyn and Mark Meckes
Carole McKinney
John and Lori Miller
Tasus Corporation
Pictura Gallery
Don Ray
Mary Rose
Jim and Candy Santo
Keith and Ann Saunders
Kevin and Marian Saunders
Henry and Celicia Upper
Sarah and Stan Wasserman
Three Anonymous Donors

$1,000-$1,999
American Legion
Susan and Alan Belzer
Benevity Community Impact Fund
Louise Blish
Charles and Terri Bower
Alexander Buchwald
JC Buehler
Dana and Jim Burton
Donyel Byrd
Melissa Carter-Goodrum and David Goodrum
Hank Cooper
Stephanie Dickinson
Jane and David Dunatchik
Lenore Hatfield
Skip and Mike Hatfield
Joshua Hawke
Anne Hazeltine
Connie and Harv Hegarty
Lynn Hooker
Marlin Howard
Doug Jewell
K&S Rolloff, Inc.
Loren Wood Builders
Libbi Lumpkin
Carole McKinney
Laurie and Michael McRobbie
Edward and Julia Meeks
Howard Mehlinger
Gerry Miller
Chris and Betsy Miller
Regina and Don Moore
Beth Myers
Premier Healthcare Foundation
Psi Iota Xi, Bloomington Thrift Shop
Barbara Randall
Nancy Rayfield
Dick Rose
Jacob Schumacher
Peter Sharpe
Hilda Sherwin
Winston Shindell
Judy Simic
Mike and Sherry Sonneborn
Wendell and Shirley St. John
Bill and Karen Stucky
Daniel Taylor
Trinity Episcopal Church
United Way of America
Van Buren Township Trustee
Virginia Woodward
Ten Anonymous Donors

And an additional thanks to the 509 donors who supported us with gifts up to $999.

With gratitude to the following donors who contributed more than $1,000 in goods or services to Shalom Community Center:

Back To Basics Project
Bloomington Bagel Company
Bloomington Transit
Tom Brennan
Cresent Donut Shops
Jim & Sally Harvey
Hoosier Hills Food Bank
IU Licensing & Trademarks
Jazzercise
KRC Catering
Marcia Lovejoy
Sylvia McNair
Jacqueline A. Neu
Sura Gail Tala
Sharon Urban
Our Volunteer Supporters

Volunteers are absolutely essential to Shalom Community Center’s mission. In 2016, 1,581 volunteers completed 17,955 hours of service. We are truly a volunteer-driven organization. We offer a special thanks to these heroes who volunteered more than 50 hours last year.

Nancy Allerhand  Kenneth Garrison  Bob Muldoon
Jerico Andrews  Valerie Garrison  Stephanie Nemeyer
Shawn Ankrom  Scott Goodall  Cinda O’Connor
Patty Ardery  Tim Hamilton  Joyce Pillow
John Arthos  Jim Harvey  Peggy Reed
Keith Bobay  Skip & Mike Hatfield  Paula Reynolds
Chris Bolton  Travis Hendrickson  Cynthia Roberts
Karen Boswell  Michaela Hilman  Dick Rose
Margaret Brown  Marlin Howard  Phil Saunders
Lauren Bryant  Todd Hudeleston  Nicole Schonemann
Dana Burton  Shawn Hutchinson  Dashiell Schonemann-Popoliers
Joanna Carroll  Ronnie Jackson  Jacob Schumacher
Leland Carson  Lindsay Johnston  James Sexton
Diane & Jerry Cave  Don Jones  Darrin Stephens
Jeannette Clausen  Jonathan Jones  Roger Szatkowski
Hank Cooper  Allison Larmann  Katie Thien
Vivian Counts  Diana Lehner  Gene Ulmer
Katrena Cunningham  Joe & Gail Lessard  Sharon Urban
Travis Curry  Allison Larmann  Sarah Wasserman
John Davenport  Diana Lehner  Colin Wolf
Bonnie Davis  Joe & Gail Lessard  Tom & Ty Worster
Michael Dean  Lizz Mattingly  Billy Young
Amelia Dixon  Patrick Medland
Michael Farley  Jennifer Morrow

Grant Support

- Bloomington Urban Enterprise Association
- City of Bloomington
- Community Foundation of Bloomington & Monroe County
- Corporation for Supportive Housing
- Federal Emergency Management Agency
- Indiana Housing & Community Development Authority
- Monroe County Commissioners
- Perry Township
- Psi Iota Xi
- United Way of Monroe County
- US Department of Housing & Urban Development
- Van Buren Township
## 2016 Revenue & Expense Summary*

### Revenue

<table>
<thead>
<tr>
<th>Financial Grants &amp; Contributions:</th>
<th></th>
</tr>
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<tbody>
<tr>
<td>Individuals</td>
<td>$374,859</td>
</tr>
<tr>
<td>Government</td>
<td>$935,332</td>
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<tr>
<td>Faith Communities</td>
<td>$31,791</td>
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<tr>
<td>Non-profit &amp; Other Organizations</td>
<td>$5,875</td>
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<tr>
<td>Foundations</td>
<td>$51,907</td>
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<tr>
<td>Businesses</td>
<td>$27,336</td>
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<tr>
<td><strong>Total Financial Grants &amp; Contributions</strong></td>
<td><strong>$1,427,100</strong></td>
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<tr>
<td>Other Financial Receipts</td>
<td>$77,044</td>
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<tr>
<td><strong>Total Financial Receipts</strong></td>
<td><strong>$1,504,144</strong></td>
</tr>
<tr>
<td>In-kind Contributions</td>
<td>$202,223</td>
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<tr>
<td>Value of Volunteer Time</td>
<td>$385,458</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$2,091,825</strong></td>
</tr>
<tr>
<td><strong>Net Assets</strong></td>
<td><strong>$645,740</strong></td>
</tr>
</tbody>
</table>

### Expenses

| Value of Volunteer Time          | $385,458 |
| Salaries, Benefits & Taxes       | $588,426 |
| Hunger Relief                    | $177,987 |
| Guest Services & Supplies       | $576,662 |
| Utilities                        | $24,777  |
| Interest & Bank Fees             | $17,166  |
| Professional Fees & Insurance    | $18,050  |
| Fundraising & Communications     | $19,233  |
| Office Supplies & Equipment      | $7,971   |
| Miscellaneous Expenses           | $9,502   |
| Mortgage Reduction               | $6,594   |
| Transfer to Reserves             | $242,038 |
| **Total Expenses**               | **$2,091,825** |

*These numbers are not audited.*
How You Can Help

Through your continued support of Shalom, you can make a major difference in the lives of many people struggling with extreme poverty.

**Give:**
To support us financially, you can give online by credit card at www.shalomcommunitycenter.org or you can mail a check to:

Shalom Community Center  
PO Box 451  
Bloomington, IN 47402-0451

**Volunteer:**
To offer your time and talent, contact our Volunteer Coordinator at volunteer@shalomcommunitycenter.org or (812) 334-5734 x23.

**Donate:**
If you’d like to donate some items to support our clients, we are often in need of hygiene products, bus tickets, diapers, backpacks, and more. To see our full wish list, visit us online at www.shalomcommunitycenter.org.

The Shalom Community Center is a 501(c)(3) registered, not-for-profit charitable organization. Your support of Shalom is tax deductible.

**Eighty-eight cents of every dollar you give directly benefits people in need, which is considered exceptional by nonprofit best practice groups.**

A special thank you to Baugh Enterprises for their generous printing services.