The Impact You Make Through Shalom

2011 Annual Report
Shalom Community Center
620 South Walnut Street
P.O. Box 451
Bloomington, IN 47401
(812) 334-5734
www.shalomcommunitycenter.org
Dedicated to
YOU
for making a difference
On any given night, over 300 people in Monroe County go to sleep without a home.

More than 6,500 people are one paycheck away from joining them.

This is how you make a difference when people need you the most.
Our Mission

The Shalom Community Center is dedicated to aiding and empowering people experiencing homelessness and poverty in South Central Indiana.

Our Vision

Shalom Community Center envisions a community that honors every person’s fundamental right to sustenance, a safe home, quality health care, and meaningful work. We see ourselves as a key leader in providing the full range of support and services for people dealing with poverty and homelessness in South Central Indiana.

Our Values

HOSPITALITY: We extend community beyond the margins to include those unserved by society. We invite all people into our safe and welcoming space. Recognizing the many challenges our guests struggle with on a daily basis, we place as few barriers as possible between our guests and our services and resources.

DIGNITY: We value the worth and dignity of every person, treating all with compassion and respect. We honor the lives, concerns and stories of people who have been marginalized by society and expect our staff, volunteers and guests to do the same.

EMPOWERMENT: We strive to increase the economic and social strength of people in need. We help people develop confidence in their own capacities. We support people to make choices that improve the quality of their lives.

HOPE: We believe in the possibility each person possesses to create a sustainable, healthy and happy life. We work to nurture that hope in all people.
"Nobody gets into heaven without a letter of reference from the poor."
- Rev. James Forbes

While we all hold differing spiritual beliefs, there is something that consistently binds together the moral systems of every age and culture—to care for the least of these.

When we cut through all the rhetoric, headlines, and politicking, the simple truth emerges—we are called to extend ourselves in kindness to our brothers and sisters.

This brief, yet inspiring, guide offers witness to just that... the generosity of a people in service to those who need us most.

For this, we have no response, but, “Thank You!”

In the worst recession in many generations, we are experiencing a dramatic increase in the need for our services. We've had double digit increases in our meals served and caseworker contacts. Homelessness has grown by 30% in our region over the last year. On top of that, we are working not just to provide emergency assistance, but to invest actively in solutions, such as permanent support housing.

Because of generous supporters like you, so much has been made possible. The economy, however, has not just taken a toll on our guests, but also on us. Our ability to meet the needs of those experiencing homelessness and poverty actively depends on whether our community continues to respond with strong support. With your help, Shalom will keep on until the tragedy of poverty is no more.

With gratitude,

Forrest Gilmore, Executive Director
(812) 334-5734, ext. 33, forrest@shalomcommunitycenter.org.
Why We Do It:  
A Shalom Story of Success

“The Shalom Center gave me a family again and gave me more hope than anything. I was very hopeless in so many ways. I re-found myself in the time I was at Shalom. It’s been a very empowering and humbling thing.”

Crystal was trapped in an unhealthy relationship. To escape it, she found herself homeless, despite working full-time as a certified nursing assistant. She temporarily lost custody of her kids as they stayed with their father and she struggled to get back on her feet. When Crystal first discovered Shalom, she had been sleeping on the streets for two weeks. Shalom was able to help her with our new respite room where she could sleep after working all night long, our showers and laundry, our hunger relief program, that helped her save money on food, and our case management, which connected her with many essential resources at Shalom and in the community. Crystal now has a home again and her children will start living with her this summer. She intends to give back by volunteering at Shalom and fulfilling her dream to be a nurse when she begins school in the fall.

“I was so afraid to tell anybody that I was homeless. You get looked down upon, because people don’t even try and hear your story and understand why you’re homeless. I’ve felt so humbled and so grateful that there are people that care for people they don’t know. It’s just amazing to me how much people care. That just takes away from the shame of being homeless.”

Crystal Banks was homeless for four months, even while working full-time. She now has a home and has re-united with her children.
Voices of Support

“I don’t know what I would have done without Shalom. I think it’s really great what you’ve done. Keep doing what you’re doing because you’ve done a lot here for Monroe County.
- Doug Hobbs

“If Shalom hadn’t been here I would have been back on drugs, back in prison. Shalom saved me... I would have been lost.”
- Craig Wade

“The Shalom Center is a blessing from God. I would hope people would realize that and get down on their knees and thank God for such an organization.”
- Greg Cook & Ava Laracuente

“If Shalom wasn’t here, I don’t know where I’d be at. They gave me some help and it was amazing because it really changed my life around. I still come to Shalom because it’s like a home to me. Whatever trouble I’m in, they do help me out.”
- Claude Saunders
A Snapshot of Growing Need
2007-2011

Clients Served

Meals Served

Casework Counseling Sessions
Your Impact Through Shalom

**Life Essentials**
Last year, Shalom provided 2,188 hours of shelter, 2,695 loads of laundry, 5,467 showers, 7008 diapers, ID for 208 people, long-term storage for 176 people, and mail services for over 400 people.

**Hunger Relief**
Shalom served over 79,011 meals (up 15%) and more sit-down meals than any other agency in Monroe County. We continue to be the only agency in Monroe County serving breakfast and lunch every weekday, including major holidays.

**Homelessness Prevention**
Shalom helped house or prevent homelessness for 272 households, including 109 families.

**Case Management**
Our case managers served 1,406 people (up 7.5%) and made 6,197 contacts (a 24% leap from the previous year), providing support for housing, employment, health care, and other essentials.

**Employment**
Shalom helped 354 people through 946 job counseling sessions to improve resumes and presentation skills, search out job leads, attend interviews, and begin new work.

**Agency Access**
As a front door to the social service community, over 20 visiting agencies, including St. Vincent de Paul, the VA, Positive Link, and Social Security, made 4,813 contacts with our guests.
A Solutions Approach

Shalom is dedicated to solutions when it comes to homelessness. In March 2012, Shalom was awarded a major grant of over $1 million from the US Department of Housing and Urban Development to move us further in that direction. Through the grant, Shalom will provide permanent supportive housing for people with disabilities who are experiencing chronic (long-term) homelessness.

Why is this important? This project uses a Housing First model, targeting people who have the most difficulty ending their homelessness. The people we will provide homes for would likely be homeless until the end of their lives if not for this assistance.

How many people will you be able to help? 34 individuals or couples and 6 families at any one time. There are currently 42 chronically homeless individuals in Monroe County, so this would dramatically reduce the number of people on the streets and in the shelters.

Is the grant just for housing? The grant also provides for supportive services, helping clients improve the quality of their lives.

Are you building an apartment complex? Yes and No. The grant provides rental and utility vouchers to pay landlords in the community. Life Designs, Inc. will be building a 25-unit apartment complex to house many of the recipients of the vouchers. The remaining individuals and families will move into already existing apartments.

When does it begin? The project will begin in 2013 with the apartment complex ready hopefully by the end of 2013.

How long will the grant last? The grant lasts for three years with the option then to renew it annually. Except in the case of mismanagement, similar grants have always been renewed.

How can I help? The grant funds most, but not all, of the project. We will need to raise matching funds to make this work possible.
2011 Revenue and Expense Summary*

<table>
<thead>
<tr>
<th>Revenue</th>
<th>Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial Grants &amp; Contributions</td>
<td>Value of Volunteer Time 258,318</td>
</tr>
<tr>
<td>Individuals</td>
<td>Payroll Costs &amp; Taxes 241,192</td>
</tr>
<tr>
<td>Faith Communities</td>
<td>Hunger Relief 191,325</td>
</tr>
<tr>
<td>Non-profit &amp; Other Organizations</td>
<td>Guest Services &amp; Supplies 69,310</td>
</tr>
<tr>
<td>Businesses</td>
<td>Rent (In-kind) 2,229</td>
</tr>
<tr>
<td>Foundations</td>
<td>Professional Fees &amp; Insurance 30,041</td>
</tr>
<tr>
<td>Governments</td>
<td>Office Supplies &amp; Equipment 10,178</td>
</tr>
<tr>
<td><strong>Total Financial Grants &amp; Contributions</strong></td>
<td><strong>Total Financial Receipts</strong> 342,628</td>
</tr>
<tr>
<td>Other Financial Receipts</td>
<td>Other Financial Receipts 42,112</td>
</tr>
<tr>
<td><strong>Total Financial Receipts</strong></td>
<td><strong>Total Financial Receipts</strong> 384,740</td>
</tr>
<tr>
<td>In-kind Contributions</td>
<td></td>
</tr>
<tr>
<td>Value of Volunteer Time</td>
<td><strong>Total Expenses</strong> 875,228</td>
</tr>
</tbody>
</table>

**Total Revenue** 849,789

*These numbers are not yet audited, but our 2010 audit showed that 90% of our expenses were directed toward programs and 10% towards administration and fundraising – a spending ratio considered exceptional.

[Image of 2011 Donation Sources diagram]
Our Financial Supporters

We are so grateful to all those who have offered their generous financial support to help our most vulnerable citizens.

The Visionary Society (Pledge of 10,000+ over 5 years)

Bill & Janet Anderson
Patty & Jim Andrews
Anne & Bruce Bloxom
Joe & Gloria Emerson
Forrest & Jill Gilmore
Steve & Jo Ellen Ham
John Hamilton & Dawn Johnsen
Marilyn Hartman
Jim & Sally Harvey
Harv & Connie Hegarty
Robert & Sara LeBien
Dan & Beth Lodge-Rigal
Jane & Patrick Martin
Carole McKinney
Jim & Candy Santo
Nancy & Phil Saunders
Henry & Celicia Upper
Ralph & Suzie Voelkel
One Anonymous Donor

$5,000+
William & Janet Anderson
Patty & Jim Andrews
Jeff & Maika Arthur
Anne & Bruce Bloxom
Community Foundation of Bloomington and Monroe County
Joe & Gloria Emerson
First United Methodist Church
Jim & Sally Harvey
Martha & David Moore
Phillip & Nancy Saunders
SCI Membership Community Fund
United Way of Monroe County
Carole H. McKinney
Monroe County Bar Association
Matthew D. Press
Psi Iota Xi
Donald & Mary Jo Ray
Jim & Candy Santo
Keith A. Saunders
St. Mark's United Methodist Church
St. Paul Catholic Center
Trinity Episcopal Church
Ralph H. L. Voelkel

$1,000-$1,999
James K. Baker
Larry T. Biggerstaff
Malcolm Hamrick Brown
Alexander M. Buchwald
Dana & Jim Burton
Jeff & Carol Buszkiewicz
Robert W. Campbell
City of Bloomington
Bob & Mary Jane Compton
Nancy Cridland
Ted Deppe
Episcopal Diocese of Indianapolis
Louise Ewing

$2,000-$4,999
Kristi Beyer
Stephanie & Marcus Dickinson
Jane & David Dunatchik
Fairview United Methodist Church
Joshua and Jessica Friess
Gabriel & Sarah Frommer
John Hamilton & Dawn Johnsen
Victor Harnack
Harvey & Connie Hegarty
Roger Kent
James & Carolyn Lindsay

$1,000-$1,999
James K. Baker
Larry T. Biggerstaff
Malcolm Hamrick Brown
Alexander M. Buchwald
Dana & Jim Burton
Jeff & Carol Buszkiewicz
Robert W. Campbell
City of Bloomington
Bob & Mary Jane Compton
Nancy Cridland
Ted Deppe
Episcopal Diocese of Indianapolis
Louise Ewing
We’d also like to thank the more than 400 donors who supported us with gifts between $5 and $499.
Our Volunteer Supporters

Volunteers are absolutely essential to Shalom Community Center’s mission. In 2011, 1,318 volunteers completed 14,012 hours of service. We are truly a volunteer-driven organization. We offer a special thanks to these heroes who volunteered more than 50 hours last year.

<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Awad Alamin</td>
<td>Elsa Harik</td>
<td>Tom Meador</td>
</tr>
<tr>
<td>Nancy Allerhand</td>
<td>James Harvey</td>
<td>Lori Miller</td>
</tr>
<tr>
<td>Patty Ardery</td>
<td>Mike Hatfield</td>
<td>Abraham Morales III</td>
</tr>
<tr>
<td>Dorothy Axsom</td>
<td>Ken Heller</td>
<td>Bob Muldoon</td>
</tr>
<tr>
<td>Anne Boch</td>
<td>Travis Hendrickson</td>
<td>Cinda O’Connor</td>
</tr>
<tr>
<td>Karen Boswell</td>
<td>Jeff Herman</td>
<td>Sophie Paquette</td>
</tr>
<tr>
<td>James Brown</td>
<td>Anne Howerton</td>
<td>Amelia Pearce</td>
</tr>
<tr>
<td>Helen Butler</td>
<td>Judith Jacobs</td>
<td>Melissa Pollard</td>
</tr>
<tr>
<td>Dennis Childers</td>
<td>Donald Jones</td>
<td>Douglas Prewitt</td>
</tr>
<tr>
<td>Hermine Cohen</td>
<td>Alexandria Jones</td>
<td>Nancy Rayfield</td>
</tr>
<tr>
<td>Edna Collier</td>
<td>Lee Jones</td>
<td>Elizabeth Reed-Artman</td>
</tr>
<tr>
<td>Rhett Combs</td>
<td>Kenneth Kapphahn</td>
<td>Barbara Restle</td>
</tr>
<tr>
<td>Hank Cooper</td>
<td>Amy Kelly</td>
<td>Phil Saunders</td>
</tr>
<tr>
<td>Karl Corts</td>
<td>Karolina Kenney</td>
<td>Marie Shakespeare</td>
</tr>
<tr>
<td>Britanny Daniel</td>
<td>Ronald Klotz</td>
<td>Judy Simic</td>
</tr>
<tr>
<td>John Davenport</td>
<td>Pat Knarzer</td>
<td>Hope Spector</td>
</tr>
<tr>
<td>Latasha Day</td>
<td>Joe &amp; Gail Lessard</td>
<td>Rachel Warsco</td>
</tr>
<tr>
<td>Reva Duke</td>
<td>Shengnan ”Julie” Lin</td>
<td>Sarah Wasserman</td>
</tr>
<tr>
<td>Mark Emerson</td>
<td>Ben Lindsey</td>
<td>David White</td>
</tr>
<tr>
<td>Danny Griffin</td>
<td>Samantha Little</td>
<td>Thomas &amp; Ty Worster</td>
</tr>
<tr>
<td>Shaleen Guthrie</td>
<td>Robert Long</td>
<td>Xinyu ”Anna” Yan</td>
</tr>
<tr>
<td>Doris Hahn</td>
<td>Cheryl Mabry</td>
<td></td>
</tr>
<tr>
<td>Waddell Hamer</td>
<td>John Meadlo</td>
<td></td>
</tr>
</tbody>
</table>

Special thanks to the following donors who contributed more than $1,000 in goods or services to Shalom Community Center:

<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bloomington Bagel Company</td>
<td>Shannon Funkhouser</td>
<td>Harvey &amp; Connie Hegarty</td>
</tr>
<tr>
<td>Carlisle Brake &amp; Friction</td>
<td>Hoosier Hills Food Bank</td>
<td>Oliver Wine Company</td>
</tr>
<tr>
<td>Candy Carpenter</td>
<td></td>
<td>Watler Accounting</td>
</tr>
<tr>
<td>Cresent Donut Shops</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Beverly Feldman</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


**Partner Organizations**

- Amethyst House
- Area 10 Agency on Aging/RSVP-Job Links
- Bloomington Housing Authority
- Bloomington Thrift Shop
- Social Security Administration
- Centerstone
- Children’s Dental Health Foundation – Mobile Dentists Program
- City of Bloomington – HAND & Community & Family Resources
- City of Bloomington Volunteer Network
- District 10 Pro Bono Project
- Genesis Summer Shelter
- Hoosier Hills Food Bank
- Indiana Association of Community Economic Development
- Indiana Legal Services
- Indiana University Health Bloomington Hospital – Positive Link, Community Health Services, & WIC (Woman, Infants, Children)
- Indiana University Maurer School of Law
- Indiana University Office of Service Learning
- Indiana University School of Public & Environmental Affairs Service Corps
- Indiana University School of Social Work
- Interfaith Winter Shelter
- Ivy Tech Community College
- Martha’s House
- Monroe County Community School Corporation
- Monroe County Health Department
- Monroe County United Ministries
- My Sister’s Closet
- New Leaf – New Life
- Oasis
- Recovery Engagement Center
- Salvation Army
- South Central Community Action Program – Head Start & Energy Assistance Programs
- Stepping Stones
- St. Vincent de Paul
- United Way of Monroe County
- Veteran’s Administration
- Volunteers in Medicine

**Grant Support**

City of Bloomington
Community Foundation of Bloomington & Monroe County
Episcopal Diocese of Indianapolis
First United Methodist Church
Monroe County Bar Association

Psi Iota Xi
SCI-REMC “Operation Round-Up”
St. Paul Catholic Center
Trinity Episcopal Church
United Way of Monroe County
Van Buren Township Trustee
How You Can Help

Through your continued support of Shalom, you can make a major difference in many people’s lives.

**Give:**
To support us financially, you can give online by credit card at [www.shalomcommunitycenter.org](http://www.shalomcommunitycenter.org) or you can mail a check to:

Shalom Community Center  
P.O. Box 451  
Bloomington, IN 47402-0451

**Volunteer:**
To offer your time and talent, contact Pam Kinnaman, Volunteer Coordinator, at (812) 334-5734 x23 or pam@shalomcommunitycenter.org

**Donate:**
If you’d like to donate some items to support our clients, we are often in need of hygiene products, bus tickets, diapers, backpacks, and more. To see our full wish list, visit us online at [www.shalomcommunitycenter.org](http://www.shalomcommunitycenter.org).

The Shalom Community Center is a 501(c)3 registered, not-for-profit charitable organization. Your support of Shalom is tax deductible.

**Ninety cents of every dollar you give directly benefits our clients, which is considered exceptional by nonprofit best practice groups.**

A special thank you to Baugh Enterprises for their generous printing services.